***PROFESSIONAL SUMMARY***

* 6+ years of experience in Salesforce (Sales Cloud) and Cloud Sense (Sales Console and Solution Console).
* Sound knowledge of Apex Classes, Apex Triggers, Apex Test Classes, Future Class, Batch Class, and Scheduled class for various functional needs.
* Working experience on enhancing workflows, validation rules, ApprovalProcess formula fields and other such configuration components.
* Interacting with other systems by using REST based web services as well as SOAP.
* Expertise in SFDC Development using Lightning Application.
* Working experience on Aura component, Application event, custom event, Data Table.
* Working experience on Lightning Web components.
* Demonstrating developed functionality to business users.
* Performing deployment in Production Environment using packages.
* Interacting with business users.
* Preparing project documents at different stages of product development lifecycle.
* Analysing business requirements and designing solutions to meet the same.
* Performing and providing support for post deployment activities such as sanity testing.
* Designing different business documents such as Order Form etc. as part of the project by using S-Docs managed package.
* Known Programming Languages are Apex, SOQL.
* Using Cloud Sense, a managed package, to develop rules, product definitions, product configuration and actions to enable configuring product prices and specifications in CS.
* Worked on Solution console, JSON Schema, Cloud Sense JavaScript
* Worked on Cloud Sense Orchestrator.
* Worked on Quote and contract Flow.
* Automating Product configuration in Cloud sense using Cloud sense APIs.
* Recognized and appreciated with the Beyond Excellence Award title, Star of the Quarter Award and Star of the Month in the current account.

***WORK HISTORY***

|  |  |
| --- | --- |
| **Client** | **Duration** |
| Liquid Telecom | May2022 – Present |
| Telstra corporation limited | Jul2019 to May 2022 |
| Tata Communication Limited | Jul2019 to May 2022 |

***PROFESSIONAL EXPERIENCE***

**Client: Liquid Telecom May 2022 - Present**

**Role: Team Lead**

**Responsibilities:**

* Responsible for setup community cloud site for partners.
* Support design process as well as requirement gathering of project.
* Working on all custom development related activity like Apex Class, Triggers, LWC.
* Working on Ecommerce site for partners.
* This is Community cloud as well as sales cloud project. Client is enabling the partner community for customer.

**Client: Telstra corporation limited Jul 2019 -May 2022**

**Role: Sr Salesforce and CloudSense Developer**

**Responsibilities:**

* Responsible for developing number of functionalities such as Aura component, lightning Web Component, Lightning Data table and Cloud Sense and development work, which includes JavaScript coding, and configure products on CS.
* Responsible for developing Apex Class, Triggers, Test class, Batch Class, Queueable Class, Future Methods.
* Worked on SOAP and REST API Integrations.
* Responsible for customizing custom fields, Custom Setting, Metadata, Label creation number of admin related task.
* Responsible for production support activity.
* Was part of code optimizing team.
* Worked on Copado tool for deployment on higher orgs.
* Worked on DocuSign for PDF generation like Quote.

**Client:Tata Communication LimitedMar2016 - Jul 2019**

**Role: Salesforce Developer**

**Responsibilities:**

* Amazon Connect 4.0: In this project, a new product Amazon connects was to be enabled under a new product family. The configuration was Amazon connect was defined in Cloud sense new product family structure. The single point of interaction for the user was Sales force and standard Cloud sense Configurator. I worked on Apex classes, Triggers, Cloud sense configurator, S-doc, Quote Creation, Cloud sense orchestrator for this project.
* ILL CAT 2: This project was about Inserting/modifying the data stored in Sales force database. Client launched a new service for which the End-to-End flow needed. The data insertion/modification can be done for single as well as Bulk records using SOAP API.
* IZO Private Project: This project was about Inserting/modifying the data stored in Sales force database. Client launched a new service for which the End-to-End flow needed. The data insertion/modification can be done for single as well as Bulk records using REST API.
* E2E Hybrid: This was enhancement activity. In existing bulk, uploaded functionality added more fields and customization and create validation.
* SFDC Enhancement Project: This is Enhancement project. Client wants to enhance existing projects/Flow. Create validations, workflows. Convert flow into automation Process.

***EDUCATIONAL BACKGROUND***

* M. Tech. (ECE)from SATI Vidisha in RGPV Bhopal – Year 2015